

Understanding Indoor K9Grass Installations

Since our initial indoor installation in 2006, K9Grass® by ForeverLawn® and the patented K9Grass flushing system have made it possible to enjoy K9Grass indoors. We have spent significant time and resources evaluating the challenges and developing cutting edge solutions. The result is the K9Grass by ForeverLawn system, which sets the industry "gold standard" and is the ultimate way for you to enjoy the benefits of indoor grass.

Indoor K9Grass provides a multitude of benefits to animal care facilities, including improved aesthetic appeal, distinction from competitors, health benefits for dogs, increased cleanliness and durability for floor surfacing, and several intangible advantages for dogs and employees alike.

However, it is important to understand that utilizing K9Grass indoors still presents unique challenges. There is no sun, wind, or rain so we must introduce other ways to clean and dry the grass. In addition to the unique K9Grass construction, there are three critical success components:

- 1. Patented K9Grass flushing system (or alternate, approved method by certified dealer).
- 2. Proper integration with the facility's mechanical and environmental systems (e.g., HVAC, plumbing, flooring, walls). We advise you to consult professionals within these respective areas.
- 3. Following a customized maintenance program that likely requires investment in new equipment.

It is important to understand that the long-term success of your indoor K9Grass is a combination of all these things. K9Grass and its installation are our area of expertise. However, as the overall solution is an integrated one, we feel it is important to inform you so you can connect with the professionals that will best assist you. While the extent to which you follow their advice is up to you, we believe an informed customer ultimately becomes a satisfied customer.

To ensure you have all the information you need, we have documented our recommendations. We askthat you read the attached document ("Understanding Indoor K9Grass Installations"), then sign and date (below) and initial the corresponding page. By doing so, you verify your understanding and acknowledge that your ForeverLawn representative is here to deliver the best possible indoor K9Grass installation, but is not responsible for the mechanical/environmental components or the adherence of your staff to the proposed maintenance program.

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ForeverLawn uniquely produces K9Grass as a knitted product. The knitted backing is a critical component — as opposed to urethane backing — because it allows liquids to pass through any point on the surface of the grass. Knitting also provides the strongest blade-to-backing bond available. ForeverLawn intentionally made K9Grass short and dense while incorporating antimicrobial blades (containing AlphaSan® antimicrobial protection) to inhibit microbial growth. The short blades are also important in eliminating required infill. The use of infill slows drainage, retains moisture, hair, and debris, and makes it virtually impossible to clean pet grass.

K9Grass has been independently tested to have permeability rates in excess of 2,000 inches per hour. Even with these extreme flow ratings, K9Grass is not self-drying, and will retain residual water. To accelerate drying of the grass, we recommend a thorough analysis and likely modifications to your facility's environmental systems (primarily the HVAC dehumidification component). It is important to understand that longer drying times are not in any way, shape, or form a defect in the product or installation. They are directly related to the ability of the HVAC and other efforts to remove residual water.

While many components of various indoor facilities may be similar, every facility is unique. Factors to consider include, but are not limited to, facility size, ceiling height, HVAC components, air flow patterns, windows, number of dogs, use levels, as well as outdoor humidity and temperatures. Each facility requires individualized analysis and customized solutions. In addition to consulting with a ForeverLawn certified professional, we recommend you consult with an HVAC expert that is specifically familiar with the unique requirements of dog care facilities.

Common steps to reduce drying time include, but are not limited to:

- Customized HVAC system components designed by experts.
- Use of extraction equipment to remove residual waste and reduce residual water. This will not leave the grass dry, but can be effective in reducing water that would otherwise need to dissipate through the air.
- Potential use of auxiliary air distribution methods such as fans. These can help, but circulating overly humid air is not an effective method for drying the grass.
- Following the prescribed use of the patented K9Grass flushing system, designed to rinse the floor without wetting the grass.
- Following a customized maintenance program to meet usage and cleanliness requirements.
- Regular vacuuming to reduce hair and/or debris levels that can accumulate in the grass.